

Partnership - 6 partners from 4 European countries

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SimuCarePro CRM

Simulation in healthcare
and crisis resource
management
to increase the efficiency
of multidisciplinary teams
in initial training

simucarepro-crm.eu/



Used for the past twenty years in medical and paramedical training, healthcare simulation is an emerging training mode that aims to improve healthcare quality and safety.

Beyond learning procedures and healthcare acts, it teaches how to work in multidisciplinary teams focussing on non-technical skills and human factors. Indeed, while medical and paramedical stakeholders have frequent opportunities to work in collaboration, this approach is only effective in the field, with patients.

OBJECTIVES

SimuCarePro-CRM aims to create tools addressed to medical and paramedical training in order to provide, in simulation, the necessary non-technical skills to work in team in emergency situations.

It has **two main objectives**:

- To learn digitally the different CRM concepts through an e-learning platform before multidisciplinary teams implement simulation scenarios.
- To create simulation tools to work on the CRM concepts and human factors that are necessary to work during crisis management in multidisciplinary team in medical and paramedical initial training.

The **two project target groups** are:

- **Last year learners in nursing care, midwifery, specialisations and medical assistance**, who will test the different online learning activities before participating in simulation session in multidisciplinary teams.
- **Simulation instructors** involved in training, who will validate the learning tools.

PROCESS

This two-year project consists in six steps corresponding to the activities related to one intellectual output, the e-learning platform, entitled «**Simulation in healthcare and crisis resource management** ».

- **E1:** The project will start with trainers **achieving CRM theoretical concepts** (A1) during a training session.
- **E2:** A web platform (A2) will be developed to include online **training modules** related to CRM concepts (A3) thanks to which medical and paramedical learners will command the subject.
- **E3:** The partners will use either the scenarios created during the SimuCarePro project, or new scenarios based on **non-technical skills** (A4).
- **E4:** The **scenarios** will be **implemented** in multidisciplinary teams (A5).
- **E5:** **Debriefings** will propose **recommendations** (A6) to command online CRM concepts.
- **E6:** The partners will proceed to **result formalisation**.

PROJECT RESULTS

The results will be available on the e-learning platform for everybody who wishes to acquire CRM concepts in simulation:

- **Theoretical access** to the different CRM components that will help understand and command the terms used in the professional area.
- Practical and interactive **digital access** to learn CRM-related theoretical concepts like in online training.
- **Dedicated access to the scenarios** with educational objectives specified at each CRM concept.
- **Access to evaluation grids** necessary to validate the scenarios.
- **Access to recommendations** originating from the debriefings.
- **Access to satisfaction questionnaires** about the added-value of learning in multidisciplinary in the training area.

